

Software Implementation Specialist Job Description

- Support external clients and colleagues in the implementation of technical systems and software solutions
- Assess clients/user needs and develop an accurate configuration that supports their business processes
- Responsible for defining and executing the delivery and implementation plans
- Responsible for performing tests and troubleshoots final system setups
- Required to provide training and end-user support during and after the implementation process
- Assist in executing pre-sales product demonstrations or provide assistance in scoping projects or developing proposals
- Responsible for detecting and optimizing the software database structures for customer implementations
- Responsible for the set-up and installation of automation software and equipment including servers, work stations, networks etc.
- Available for Onsite projects to work alongside Project Managers, Sales Consultants, and Customers
- Lead the implementation of optimization efforts for wireless network operations as required
- Utilize SQL to query databases for troubleshooting testing scenarios
- Provide contribution to installation subcontractor selection.